

### **Owners Frequently Asked Questions**

#### **Who are we?**

Ryntal Property Management has been in business since 2008 in Manatee and Sarasota Counties and brings numerous, experienced, professionals who, collectively have over 100 years of experience in real estate and property management. Ryntal Property Management is a privately owned and operated business. We treat your property as if it were our own. Our business has been successful as a result of providing Excellence, which begins with Exceptional customer service. With hundreds of properties currently under management and a professional, dedicated, team of over 20 staff members we are able to continue our success. We are members of the Better Business Bureau, Manatee and Sarasota Chambers of Commerce, National Association of Realtors and the Nation Association of Residential Property Managers.

# Why is the Ryntal Property Management approach different than others property managers?

Ryntal Property Management makes management of your property its number one priority. Many other property management companies have entered into the business as a secondary, or ancillary, business and it shows. Our staff is dedicated to one thing only, which is the professional, efficient and effective management of your investment in income producing real estate. Property management is not a second business to us, it is our business!

#### **I** have never used a property manager before, why should I hire one now?

Today's competitive, fast paced and constantly changing electronic marketplace demands a successful business stay current with the latest marketing techniques, operating systems, and administrative functions to remain profitable. Ryntal focuses on keeping your property competitive and operating at its peak levels of profitability utilizing the latest systems.



## What can I expect from the Professional Team at Ryntal Property Management?

Our team will start work immediately to aggressively market and promote your property and closely monitor the financial performance of your investment. Our team of skilled professionals will work closely with you regarding all facets of your property and keep you informed and up-to-date on all aspects of your property.

## I am an absentee owner and live out-of-state or abroad, how will I know what is happening with my property?

Ryntal Property Management prides itself on being there for you. We offer many ways to keep you informed about your property. It starts with our online system, available 24 hours a day, 7 days a week. The only requirement is access to the internet. Our system provides you with up-to-date financial information, electronic copies of all pertinent contracts, leases, bills, financial statements and tax documents. Our online system allows you to communicate directly with your support team and keeps a record of all communications related to the property for easy reference.

### I own investment property in the U.S. but I am a citizen of another country, will Ryntal Property Management manage my property for me?

Yes, Ryntal Property Management will manage property owned by a foreign investor after providing certain information required by the U.S. Internal Revenue Service. Typically, a foreign investor must have a U.S. Individual Taxpayer Identification Number, commonly referred to as an ITIN or TIN. If you are considering or already own real estate in the United States and are going to use it to generate U.S. sourced income, you should consult with your tax professional or attorney in advance. Ryntal does issue a year-end 1042-S for your records.

### What market areas does Ryntal Property Management Serve?

Ryntal Property Management currently serves Sarasota and Manatee Counties in Florida including Lakewood Ranch, Bradenton, Sarasota, Palmetto, Ellenton, Parrish, North Port, and Venice.



#### Mow do I receive my money?

We offer convenient, electronic ACH direct deposit payments to your U.S. Bank account at no extra charge. We also offer payment by check, mailed to your address on file. We issue payments as soon as possible after funds from rent payments have cleared our account. We don't wait for a certain day or time of the month to issue payments. As soon as we can issue payment to you, we send the money.

#### Mow do I get started using Ryntal Property Management for my property?

Click the Request a Free Quote button and provide us with some basic information and one of our devoted professionals will get back to you immediately.

"Our Pleasure to Serve You"!